



# MANAGED IT CHECKLIST

Best Practices for Business



IT Services   Data Center   Premise Security   Cabling   Voice Services

## Managed IT Security Best Practices Checklist

### 1. **\*\*Conduct Regular Security Audits\*\***

Assess current security measures and identify vulnerabilities.

### 2. **\*\*Implement Strong Password Policies\*\***

Require complex passwords and regular changes.

### 3. **\*\*Enable Multi-Factor Authentication (MFA)\*\***

Add an extra layer of security beyond passwords.

### 4. **\*\*Regularly Update and Patch Systems\*\***

Ensure all software and systems are up-to-date with the latest patches.

### 5. **\*\*Develop and Maintain a Disaster Recovery Plan\*\***

Outline procedures for data recovery in case of a security breach or disaster.

### 6. **\*\*Conduct Regular Backup of Data\*\***

Schedule automatic backups and test restore procedures regularly.

### 7. **\*\*Secure Cloud Services\*\***

Implement encryption and access controls for cloud-stored data.

### 8. **\*\*Train Employees on Cyber Security\*\***

Conduct regular training sessions on identifying phishing attempts and best security practices.

### 9. **\*\*Implement Network Security Measures\*\***

Use firewalls, intrusion detection/prevention systems, and secure Wi-Fi.

### 10. **\*\*Monitor and Manage User Access\*\***

Regularly review and adjust user permissions based on roles and responsibilities.

### 11. **\*\*Install and Maintain Anti-Malware Software\*\***

Ensure all systems have updated anti-malware protection.

### 12. **\*\*Develop an Incident Response Plan\*\***

Establish clear protocols for responding to security incidents.



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**13. \*\*Secure Mobile Devices\*\***

- Implement mobile device management (MDM) and ensure all devices are encrypted.

**14. \*\*Regularly Test Security Systems\*\***

- Conduct penetration testing and vulnerability assessments.

**15. \*\*Implement Data Encryption\*\***

- Encrypt sensitive data both in transit and at rest.

**16. \*\*Monitor IT Infrastructure\*\***

- Use security information and event management (SIEM) tools to monitor for suspicious activity.

**17. \*\*Secure Remote Access\*\***

- Use VPNs and ensure remote connections are secure.

**18. \*\*Establish a Clear BYOD Policy\*\***

- Define security requirements for employee-owned devices used for work.

**19. \*\*Manage Third-Party Risks\*\***

- Assess and monitor the security practices of vendors and partners.

**20. \*\*Document and Review Policies Regularly\*\***

- Keep security policies and procedures up-to-date and review them periodically.

**21. \*\*Implement Role-Based Access Control (RBAC)\*\***

- Assign access permissions based on user roles to minimize the risk of unauthorized access.

**22. \*\*Perform Regular Network Penetration Tests\*\***

- Simulate cyber attacks to identify and fix vulnerabilities.

**23. \*\*Monitor Dark Web for Compromised Credentials\*\***

- Keep track of potential breaches involving company data on the dark web.

**24. \*\*Create a Culture of Security Awareness\*\***

- Promote a culture where security is a shared responsibility among all employees.

**25. \*\*Utilize Endpoint Detection and Response (EDR) Solutions\*\***

- Deploy EDR tools to detect and respond to threats on endpoints in real-time.



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